



Keeping you connected

Enhancing communication – especially when disaster strikes

Keeping city crews connected to emergency personnel is important – especially during emergency or crisis situations. Public works departments across the country support public safety by being their backup – clearing roads, helping with traffic control and responding to similar requests.

They need reliable communication to stay in touch with their crews and with the first responders they support. That's why FirstNet is here.

FirstNet grew out of the devastating losses from the terrorist attacks of 9/11. The attacks exposed glaring weaknesses in our country's communications systems. Cell service was spotty. And countless emergency response teams could not communicate.

So, Congress established the First Responder Network Authority and charged it with building a nationwide wireless broadband network built with and for public safety. The First Responder Network Authority contracted with AT&T to build and deliver this innovative ecosystem.

FirstNet is the nationwide wireless communications ecosystem designed for first responders – ***and those who support their vital efforts***. That includes public works personnel who are specifically authorized by local, county, state, federal, territory or Tribal laws who may periodically support first responders.

FirstNet allows public works personnel to be uplifted to priority status in crisis situations. It's designed to keep you and your team connected with the voice, text, data and video services you need. So, you can focus on what's important. With FirstNet, you can:

- Use GPS mapping of rail lines and roadways to improve response times
- Check emergency weather conditions
- Track and manage your fleets with Fleet Complete for FirstNet
- Communicate and coordinate back up and relief efforts
- Access automatic vehicle location (AVL), computer-aided dispatch (CAD), mapping and enhanced push-to-talk (EPTT) resources
- Count on dedicated security and technical support 24/7/365

Public safety is the priority

With FirstNet, public safety's mission is the priority. When public safety agencies on FirstNet respond to an incident – whether it be a hurricane, wildfire or tornado or man-made disaster – we're by their side. We're helping coordinate public safety's needs. And we're working to deliver for the public safety personnel our communities count on most.

Public safety agencies on FirstNet also have access to a FirstNet fleet of dedicated deployable network assets. With these portable cell sites, FirstNet subscribers can stay connected to the information they need, no matter where their mission takes them. They can communicate and coordinate their emergency response or aid in recovery, even in the hardest hit areas or most remote parts of the country.

And FirstNet deployables are available to public safety agencies on FirstNet at no additional charge for planned and emergency events. The FirstNet Response Operations Group at AT&T – led by former first responders – guides the deployment of the FirstNet deployable assets based on the needs of public safety.

Purpose-built

Across the country, first responders – and those who support their vital efforts – have relied on FirstNet assets for reliable communications during the COVID-19 pandemic. This exemplifies the need and importance of having a network purpose-built for public safety. As America's first

responders traverse the country and its territories, they know they can turn to their network for the connectivity they need.

Our goal is to unite first responders – ***and those who support them*** – on one highly secure, wireless network built with and for public safety. So, they have access to the technology they need for the best possible response.

Visit FirstNet.com for more information.